

# Install and activate your eSIM

Guide for MolaHop customers

Updated February 05, 2026

This guide explains the main ways to install your MolaHop eSIM: one-tap install via Universal Link, QR code scan, and manual entry. Official references are listed at the end.

## Walkthrough video (opens in your browser):

<https://www.molahop.com/wp-content/uploads/2026/02/video-MolaHop.mp4>



Tip: scan the QR with your phone to open the video.

## Quick start

Choose your device and your preferred installation method. If you are not sure, start with the one-tap install (Universal Link) when available.

Device	Best option	Fallback options
iPhone (iOS 17.4+)	Apple Universal Link (one tap) [1]	QR code scan, manual entry, in-app provisioning [3]
Android (10+)	Android Universal Link (one tap) [2]	QR code scan, manual entry, in-app provisioning / EID push [3]

If your install link does not open the eSIM installer, try opening the link in the device's default browser (Safari on iPhone; Chrome on Android). Some messaging apps may not support Android Universal Links. [2]

## What you will typically receive from MolaHop



Install close to your trip and activate when needed.



Tap the direct install link for a fast setup.



Use QR install when you can scan from another screen.

## One-tap installation (Universal Link)

Universal Links pass the eSIM LPA string directly into the system eSIM installer. On iPhone it is available on iOS 17.4 and later. [1]

### Apple Universal Link format (iPhone):

[https://esimsetup.apple.com/esim\\_qrcode\\_provisioning?carddata=LPA:1\\$GSMA\\_SMDP\\_Address\\$activation\\_code](https://esimsetup.apple.com/esim_qrcode_provisioning?carddata=LPA:1$GSMA_SMDP_Address$activation_code) [1]

### Android Universal Link format (Android):

[https://esimsetup.android.com/esim\\_qrcode\\_provisioning?carddata=LPA:1\\$GSMA\\_SMDP\\_Address\\$activation\\_code](https://esimsetup.android.com/esim_qrcode_provisioning?carddata=LPA:1$GSMA_SMDP_Address$activation_code) [2]

## Best practices

- Open the link on the same device where you want to install the eSIM.
- Keep a stable internet connection during the download and activation.
- Do not delete/remove the eSIM profile once installation starts (most activation codes can only be used once). [3]
- If the link opens a blank page, try Safari (iPhone) or Chrome (Android). For Android, support is rolling out progressively and is tied to Android 10+ and Google Mobile Services updates. [2]

## Before you begin



### Before you begin installation with a direct link, there are a few important points to be aware of:

- Please make sure you have a stable internet connection throughout the process.
- The direct link will automatically start the installation after clicking.
- Once the installation has started, do not remove the eSIM from your device as you will not be able to use it again.



### Before you begin installation with a QR code, there are a few important points to be aware of:

- You must have the QR code on another screen or device to scan it with your phone camera.
- Make sure you have a stable internet connection throughout the process.
- Please note that the QR code can only be scanned once.
- Do not remove the eSIM from your device as you will not be able to use it again.

## iPhone installation (recommended flow)

If you received a direct install link, open it on your iPhone (iOS 17.4+). Follow the on-screen prompts to add the eSIM.

### Visual reference



### Walkthrough video:

<https://www.molahop.com/wp-content/uploads/2026/02/video-MolaHop.mp4>



Note: videos cannot autoplay inside a PDF. Use the link or QR above.

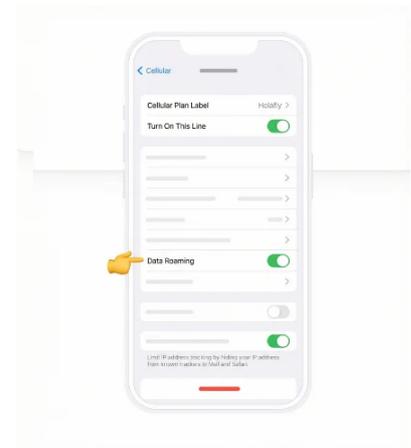
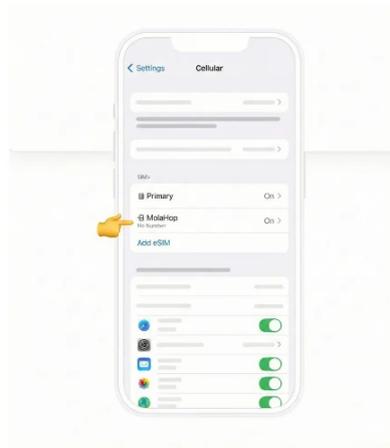
## Android installation (QR or manual)

Android phones can install eSIMs by scanning a QR code or by entering the SM-DP+ address and activation code manually. Android Universal Links are rolling out for Android 10+ (with updated Google Mobile Services) and may work when opened in Chrome, SMS, or Gmail. [2]

### Step-by-step (typical Android path)

- Open Settings on your device.
- Go to Network & internet / Connections, then SIM manager (wording varies by brand).
- Choose Add eSIM and follow the prompts to scan the QR code or enter the activation code manually.

### Screenshots



## Troubleshooting

- Code already used / not valid: most QR or activation codes are one-time use. If you deleted the eSIM or tried multiple times, contact support. [3]
- No eSIM option in Settings: confirm your phone model supports eSIM and is carrier-unlocked.
- Universal Link does not open the installer: open in Safari (iPhone) or Chrome (Android). For Android, some apps (for example WhatsApp) may not support launching the installer via link. [2]
- Activation fails on arrival: confirm Data Roaming is enabled for the eSIM line and that Mobile Data is set to the eSIM.
- Still stuck: restart the phone and retry on a stable Wi-Fi connection.

## Need help?

Visit MolaHop support or contact us via online chat. Keep your order number and the activation details handy.

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